



## TERMS AND CONDITIONS

- Inner Sanctum Experience and Premier Lounge packages are open to guests 10 years +
- Guests under 18 must be accompanied by an adult
- Please note that all VIP experience purchasers will be contacted by VIP NOW via e-mail 7 -10 days prior to the actual game with additional details specific to their package schedule and instructions on where to pick up their package inclusions
- Information provided at the time of purchase (name, address, e-mail, etc.) is the same information that will be utilised for individual contact requirements as applicable.
- If you do not receive an e-mail a few days prior to the game, please contact [info@vipnow.com.au](mailto:info@vipnow.com.au)
- All merchandise (if part of your package) will be collected on site on the day of the show, some exceptions may apply.
- All VIP may vary market-by market and are subject to modification at any time for any reason
- All events, dates, venue, party, merchandise, and amenities are subject to change and cancellation at any time at our sole discretion
- All sales are final. There are no refunds or exchanges under any circumstances.
- There are no refunds or exchanges on packages for change of mind
- The artist, tour, promoter, ticketing company, venue or any other affiliated parties are not responsible for outdated or inaccurate information provided by the consumer at the time of purchase which may result in undelivered product
- If you have any queries about a package, please contact VIP NOW on [info@vipnow.com.au](mailto:info@vipnow.com.au)